

Sedex Members Ethical Trade Audit Report





Audit Details										
Sedex Company Reference: (only available on S System)		zc: ZC40	408888		Sedex Site Reference: (only available on Sedex System)		zs: ZS	S: ZS40421	5216	
Business name (Company name	e):	ORAGRO N	MADENCİ	LİK T	ARIM	TURİZM	1 SAN.VE TİC.	LTD.ŞTİ		
Site name:		ORAGRO M	1ADENCİ	LİK T	ARIM	TURİZM	I SAN.VE TİC.	LTD.ŞTİ		
Site address: (Please include full address)		Çomaklı Ma Stadyum S Korkuteli -	ok No:18	3	Cou	Country:		Turkey		
Site contact and title:	job	Bariş Akbı	ulut – M <i>A</i>	ANA	GER					
Site phone:		+90 542 6	60312 3	4	Site	te e–mail:		baris@oragro.com.tr		
SMETA Audit Type	e:	∑ Labour Standards			Heal [.] fety	th &	⊠ Environ	ment Business Ethics		
Date of Audit:		25.05.2019	9							
Audit Company Name & Logo: TU AUSTRIA			ORA TIC.LTI	(If paid fo please I	r by the remove	wner (payee): customer of t for Sedex uplo ARIM TURİZM	the site oad)			
				Audi	it Con	ducted	Bv			
Commercial			1				_ _			
Commercial			Purcho	ırchaser				Reta	iler	
Brand owner			NGO					Trade	e Union	
Multi- stakeholder		Combined Audit (select all that apply)								



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.0 April 2017 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - · Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Caner Gencosmanoglu

Team auditor: -Interviewers: -

Report writer: Caner Gencosmanoglu

Report reviewer: Burcu Celebi

Date of declaration: 25.05.2019

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Non-Compliance Table

Issue (please click on the issue title to go direct to the appropriate audit results by clause)		Area of Non–Conformity (Only check box when there is a non– conformity, and only in the box/es where the non–conformity can be found)				Record the number of issues by line*:			NC Findings Only (note to auditor, summarise in as few words as possible NC's only)
	o auditor, please ensure that when issuing e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
							3	T	
OA	Universal Rights covering UNGP								 Summary of Observation finding 1 Summary of Observation finding 2 Summary of Good Example finding 1 Summary of Good Example finding 2
ОВ	Management systems and code implementation								 Summary of Non-Compliance finding 1 Summary of Non-Compliance finding 2 Summary of Observation finding 1 Summary of Observation finding 2 Summary of Good Example finding 1 Summary of Good Example finding 1
1.	Freely chosen Employment								•
2	Freedom of Association								•



3	Safety and Hygienic Conditions	\boxtimes	\boxtimes		3	1	•
4	Child Labour						•
5	Living <u>Wages and Benefits</u>						Food and transportation is paid by company. •
6	Working Hours						•
7	<u>Discrimination</u>						•
8	Regular Employment						•
8A	Sub-Contracting and Homeworking						•
9	Harsh or Inhumane Treatment						•



10A	Entitlement to Work					•	
10B2	Environment 2-Pillar					•	
10B4	Environment 4-Pillar					•	
10C	Business Ethics					•	
Gene	al observations and summary of the site	»:					
1. 2. 3. 4. 5. 6. 7. 8. 9. 10	e Findings; The factory was clean and tidy. The lunch hall is clean and hygienic. All emergency exits were marked with bate Evacuation plans were posted in production H&S training was provided for workers and Fire extinguishers were inspected every significantly for the extinguishers were inspected every significant work accidents/ injuries were recorded in Health inspection of kitchen staff was conducted. Periodical controls of compressor were do Drinking water analysing was done. Risk analysing was done. 3 NCR and 1 OBS is issued please see the	on sites. d records were ix month regular y. a log book. ducted. one every year.	kept.	gns.			
	The standing of the standard o	J J/ 11 .					



*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Site Details

	Site Details					
A: Company Name:	ORAGRO MADENCILÍK	TARIM TURİZM SAN.V	E TİC.LTD.ŞTİ			
B: Site name:	ORAGRO MADENCİLİK TARIM TURİZM SAN.VE TİC.LTD.ŞTİ					
C: Applicable business and other legally required licence numbers and documents for example, business license no, liability insurance, any other required government inspections	Business Licence 05.09.2016 No: 23 Antalya Chamber of Commerce 52867 Ministry of Agriculture Registration No: TR-07RK-031126 KURUMLAR VD. 6110494330					
D: Products/Activities at site, for example, garment manufacture, electricals, toys, grower	Production and primary production of apricot, blackberry, pear, cherry, grape, pomegranate and pear.					
E: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	The company has been founded in 2011 and it has started upper wear production in its current location in 2011. The Primary production factory occupies 2 floor of 2 stores building covering 4.000 sqm including 6.000sqm opened area. Farming area is 2.500.000sqm					
	Production Building no	Description	Remark, if any			
	2 nd Floor 1 st Floor:	Lunch room, Social areas Management,				
	1 11001.	packing and warehouse				
	Date of audit harvesting was just started and also there was a rain in the afternoon. Sizing machines were installing my machine maker. Company is under preparation for the season and harvesting. Only apricots were ready for harvesting. Others were still growing. Company has a production capacity of 1.000 tonnes per year No abuse was found during the site tour. Indoor temperature is good. In the storage is less warm but the employees has protective clothes provided freely from the company. Ventilation is available. Electric lights are used in the company and the system is control. When the site tour was performed was found a standard illumination. Toilets and changing rooms had been checked and found in adequate number. The space for workers are sufficient and there is no specific and fixed workplace for the production process and machines. Main equipment's used in the factory are electronic sizing, cherry,					



apricot, chiller, etc. Checked the evaluation of risks:
No dormitory provided to workers. Food and transportation was provided for free of charge.
The process of cutting, sizing and packaging were done by the factory. The factory had a monthly capacity of 1.000 tonnes per year. Low season was from January to March, peak season from June to August.
There were 44 employees were working in the factory and the youngest worker was 22 years old.
The factory adopted finger scan attendance system to record employees' working hours. Employees work between 08:00 to 17:00 with 60 min. lunch break and 2 times 15 min. tea break from Monday to Saturday. Sunday is the rest day.
Sunday is granted as weekly rest day.
Minimum wages were paid at monthly rate on between 1 st to 5 th of each month through the bank transfer
10 employees were interviewed during the stage of audit process in a private room without the presence of factory management. Included in the samples were 5 female and 5 male employees.
No abuse was found during the site tour. Indoor temperature is good. In the storage is less warm but the employees has protective clothes
For below, please add any extra rows if appropriate.
Visible structural integrity issues (large cracks) observed and without structural engineer evaluation
☐ Yes
No Details:



F: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub-Contractor
G: Month(s) of peak season: (if applicable)	August, September
H: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Main products of the factory are wall clock. Production capacity is 1.000 tonnes per year. Mainly the factory has farming, primary production and warehouse sections. Main equipment's used in the factory are sizing machines and chiller machines.
I: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☐ Other (specify) ☐ None
J: Is there any night production work at the site?	☐ Yes ☐ No
K: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No If yes approx. % of workers in on site accommodation
L: Are there any off site provided worker accommodation buildings	☐ Yes ☐ No If Yes approx. % of workers
M: Were the site provided accommodation buildings included in this audit	Yes No N/A If No, please give details



Audit Parameters							
A: Time in and time out	Day 1 Time in: 09:00 Day 1 Time out:18:15		Day 2 Time in: Day 2 Time out:	Day 3 Time in: Day 3 Time out:			
B: Number of Auditor Days Used:	1						
C: Audit type:	 ☐ Full Initial ☐ Periodic ☐ Full Follow-up ☐ Partial Follow-Up ☐ Partial Other - Define 						
D: Was the audit announced?	□ Announced □ Semi – announced □ Unannounced	I: Wind	dow detail: week	s			
E: Was the Sedex SAQ available for review?	Yes No If No, why not It was i	not pr	ovided				
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If Yes , please capture detail in appropriate audit by clause						
G: Who signed and agreed CAPR (Name and job title)	Baris Akbulut/ Manag	er					
H: Is further information available (if Y please contact audit company for details)	∑ Yes □ No						
I: Previous audit date:	17.05.2018						
J: Previous audit type:	Full Audit						
K: Was any previous audit reviewed during this audit							
Audit attendance	Management	Wo	orker Representativ	/es			
	Senior management		orker Committee oresentatives	Union representatives			
A: Present at the opening meeting?	⊠ Yes □ No		Yes No	☐ Yes ☐ No			
B: Present at the audit?			Yes No	☐ Yes ☐ No			



C: Present at the closing meeting?	⊠ Yes	□No	⊠ Yes	□No	Yes	□No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	NA					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	No union at	site.				



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

	Worker Analysis							
		Local			Migrant*			Total
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total
Worker numbers – Male	24+9 (white collar)	-	-	-	-	-	-	33
Worker numbers – female	33+2 (white collar)	-	-	-	-	-	-	35
Total	68	-	-	-	-	-	-	68
Number of Workers interviewed – male	5							
Number of Workers interviewed – female	5							
Total – interviewed sample size	10							

A: Nationality of Management	Turkey	
B: Majority nationality of workers	Main countries: Country 1: _Turkey approx 100 % total workforce Country 2: approx % total workforce Country 3: approx % total workforce	_ _ _
C: Worker remuneration (management information)		



Worker Interview S	ummary	
A: Were workers aware of the audit?	⊠ Yes □ No	
B: Were workers aware of the code?	⊠ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 Groups o	f 4
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 3	Female: 3
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	Yes No If N, please	give details
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No	
G: In general, what was the attitude of the workers towards their workplace?	□ Favoura □ Non–fav □ Indiffere	ourable output
H: What was the most common worker complaint?	Resting are	a at site might be improved.
I: What did the workers like the most about working at this		



site?	On-time payment On-time social security insurance Working environment Clean and hygienic working conditions	
J: Any additional comment(s) regarding interviews:	Employees are happy to work at site. They mentioned that is the best company in that region.	
K: Attitude of workers to hours worked:	They are happy	
L. Is there any worker survey information available?		
☐ Yes ☐ No If Yes, please give details:		
M: Attitude of workers: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk		
In general, interviewees were favourable against management. Workers generally enjoyed on-time payment and on-time social security insurance.		
N: Attitude of worker's committee/union reps: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk		
Worker committee representative Huseyin Sertac (Worker representative / Farmland driver) present during audit and closing meeting. In general, he was favourable against management. 13.03.2018 Election date.		
O: Attitude of managers: (Include attitude to audit, and audit process. Both positive and negative information should be included)		
Upon arrival, an opening meeting performed with Mr. Barıs Akbulut (Manager), Serkan Akca (HR Manager), Kadir Goceri (Farmland Manager), Gulbahar Arıkan (Engineer). The management had general idea about ethical trading and ETI. All required documentation was provided in a timely manner during the audit. The attitude of management was positive and very open against the auditor and the audit. Confidential worker interviews were allowed.		



Audit Results by Clause

OA: Universal Rights covering UNGP

(Click here to return to NC-table)

0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems. Current systems: Social Policy, ETI code, Stake holders are defined Appointment Letter etc. available Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): Details: All documentation was available for review during the audit process. Mr. Baris Akbulut was the responsible person from overall compliance. Trainings about Human rights and local requirements are provided. Any other comments:

A: Policy statement that expresses commitment to respect human rights?	∑ Yes ☐ No Please give details: ☐ No Please give details: ☐ No



B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Baris Akbulut Job title: Manager	
C: Does the businesses have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No Please give details:	
D: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	☐ Yes☐ NoPlease give details:	
Fi	ndings	
Finding: Observation Company NC Description of observation:		Objective evidence observed:
Local law or ETI/Additional elements / customer specific requirement:		
Local law or E11/Additional elements / customer spe	ecific requirement:	
Comments:	ecific requirement:	
	ecific requirement:	
Comments:	ecific requirement:	
Comments:		Objective Evidence Observed:



Measuring Workplace Impact

Workplace Impact			
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	Last year: 5_ %	This year _3%	
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	1,5%		
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year / 2] * number available workdays in the year	Last year: 4%	This year _2%	
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month	2%	2%	
E: Are accidents recorded?	Yes No Please describe:		
F: Annual Number of work related accidents and injuries per 100 workers: [Number of work related accidents and injuries * 100) / Number of total workers]	Last year: Number: None	This year: Number:None	
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [Number of work related accidents and injuries * 100) / Number of total workers]	None	None	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	Last year: None	This year: None	
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	6 months 0% workers	12 months 0% workers	
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	6 months 0% workers	12 months 0% workers	



OB: Management system and Code Implementation

(click here to return to NC Table)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.
Current systems:
Social Policy, ETI code, Organisation chart, Appointment Letter etc. available
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):
Details: All documentation was available for review during the audit process. Mr. Baris Akbulut was the responsible person from overall compliance. Trainings about Human rights and local requirements are provided.
Any other comments:

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No Please describe:	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe:	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Regular trainings are provided. Policy and related documents are posted.	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	∑ Yes ☐ No Please describe:	



E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No Please describe: There are test records and results are available after the training.
F; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	Yes No Please describe: BRC Food (Tüv Nord- 20.07.2018), IFS (DQS-23.07.2018), Grasp (Eurocert-19.05.2018), Global Gap (Eurocert- 18.06.2018), Agricultural Best Practice (Biobel- 23.06.2018)
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No Please describe: HR department is available with 2 employees. That is managed by head office. Serkan Akça and Mehmet Göçeri Person is qualified and has knowledge of legal requirements.
H: Is there a senior person /manager responsible for implementation of the Code	Yes No Please describe:
I: Is there a policy to ensure all worker information is confidential	Yes No Please describe:
J: Is there an effective procedure to ensure confidential information is kept confidential	Yes No Please describe:
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No Details:
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No Details:
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes □ No Details:
Land rigi	nts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No Details:



O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title	Yes No Details:
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No If yes, how does the company obtain FPIC:
Q: Is there evidence that facility site compensated the owner/lessor for the land prior to the facility being built or expanded. Please give details.	Yes No Details: Company has a written contract which includes the issue according to Turkish Law.
R. Does the Facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts Please give details.	 ✓ Yes ☐ No Details: Company has a written contract which includes the issue according to Turkish Law.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	 ✓ Yes ☐ No Details: Company has a written contract which includes the issue according to Turkish Law.

	Non-compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	□ NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:		
Recommended corrective action:		
2. Description of non–compliance: NC against ETI/Additional Elements NC against customer code:	□ NC against Local Law	
Local law and/or ETI requirement:		



Recommended corrective action:		
Observation:		
Description of observation:	Objective evidence	
Local law or ETI requirement:	observed:	
200di law of 21110quilotticiti.		
Comments:		
Good Examples observed:		
Description of Good Example (GE):	Objective evidence	
	observed:	



1: Freely Chosen Employment

(Click here to return to NC-table)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

There was no forced and bonded labour in the company. Workers were not required to lodge deposits of their identity papers with their employers. As per interview, workers feel free to quit job.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Working contracts, personnel files, security rules etc. are reviewed.

Any other comments:

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No If Yes please give details and category of workers affected
B: Is there any evidence of a loan scheme in operation	☐ Yes ☐ No If yes please give details and category of worker affected
C: Is there Any evidence of retention of wages /deposits	Yes No If yes please give details and category of worker affected
D: Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ☐ No Please describe finding:
E: If any part of the business is UK based / registered & turnover is	☐ Yes ☐ No



36m+ there is a requirement to publish a 'modern day slavery statement. F: Is there a modern day slavery statement published	Please describe finding:	
G: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day	☐ Yes ☑ No Please describe finding:	
H: Does the site understand the risks of forced / trafficked / bonded labour in it's supply chain	Yes No If yes please give details and category of wo Working contracts, personnel files, security rules Not applicable	
I: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No Please describe finding: Company has a written procedure for selection and evaluation of supply chain.	
	Non–compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code:		Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement		
Recommended corrective action:		
2. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code:		



Local law and/or ETI requirement:	
Recommended corrective action:	
Observation:	
Description of observation:	Objective evidence observed:
Local law or ETI requirement:	observed.
Comments:	
Good Examples observed:	
Description of Good Example (GE):	Objective evidence observed:



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Trade union does not exist at the workplace. Company does not restrict workers to join or form any union which is investigated during interviews. There was a grievance box for worker complaints/suggestions and records were kept in a file. There is also elected 1 worker representative. Worker committee representatives Huseyin Sertac (Farmland Driver).

They were interviewed during the audit process. Election was done 13.03.2018.

Evidence examine	ed – to support :	system descriptio	n (Documents :	examined & relev	vant comments.	Include
renewal/expiry do	ate where appro	opriate):				

Details:

Worker committee meeting notes, suggestion box inputs, management review meetings, worker representative notes etc.

Any other comments:

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☐ Other (specify) ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a	☐ Yes



worker's committee?	⊠No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee) e.g. H&S, sexual harassment	Yes No Describe:		
	Is there evidence of free € ☐ Yes ☐ No	elections?	
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?			
F: Name of union and union representative, if applicable:	N/A		vidence of free elections?] No N/A
G: If no union what is parallel means of consultation with workers e.g. worker committees?	Worker comitee		vidence of free elections? No N/A
H: Are all workers aware of who their representatives are?	⊠ Yes □ No		
I: Were worker representatives freely elected?	⊠ Yes □ No	Date of Id	ast election:.13.03.2018
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed	Yes No If Yes , please state how many: 1 of them.		
L: State any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Last meeting was done on 10.05.2019 Meeting records are seen by audit team.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)	☐ Yes ☒ No		
N: If Yes what percentage by trade Union/worker representation	% workers covered by CBA	y Union	% workers covered by worker rep CBA
O: If Yes , does the Collective Bargaining Agreement (CBA)	Yes No		



include rates of pay	
Non-compliance:	
Mon-compliance.	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:	
Recommended corrective action:	
2. Description of non–compliance: NC against ETI NC against Local Law NC against customer code:	
Local law and/or ETI requirement:	
Recommended corrective action:	
Oh samuelian.	
Observation:	
Description of observation:	Objective evidence observed:
Local law or ETI requirement:	0000
Comments:	
Good Examples observed:	
Description of Good Example (GE):	Objective evidence observed:



3: Working Conditions are Safe and Hygienic

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

There is contracted authorised safety expert is available. Risk analysing is done by safety expert. Corrective actions are taken by the management.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Below positive findings were observed:

- 1. The factory was clean and tidy.
- 2. The lunch hall is clean and hygienic.
- 3. All emergency exits were marked with battery-operated lights and exit signs.
- 4. Evacuation plans were posted in production sites.
- There was H&S committee and meetings were conducted every 3 months last meeting was done in 10.05.2019.
- 6. Recommendation meeting is done on 10.05.2019.
- 7. Chemical training is provided for 11 employees. 13.02.2015
- 8. H&S training was provided for workers and records were kept. 02.03.2019. H&S training was reviewed.
- 9. Drinking water analysing 02.05.2019.
- 10. Illumination, noise measurement report is done 12.05.2018
- 11. Air tank safety 15.04.2019.
- 12. Compressor 17.04.2019
- 13. Trans pallet safety check report 17.04.2019
- 14. Forklift safety check report 09.05.2018
- 15. Dust measurement 12.05.2018
- 16. First aid training 14.03.2019
- 17. Hygiene Training 22.03.2019
- 18. Fire extinguishers were inspected every six month last check was done in 30.03.2018
- 19. Fire training & drill was conducted every year. Latest one is on 14.03.2019
- 20. Work accidents/ injuries were recorded in a log book.



21. Grounding test was conducted. Last check was done 15.04.2019
22. Electrical Compliance Report 15.04.2019
23. Generator periodical safety check report 17.04.2019
24. Company has officially certified 2 first aiders are available. All other employees received and certified for first aid.
25. MSDS are provided at site.
26. Risk analysing was done 12.02.2018.
27. Emergency Plan 12.02.2018.

Any other comments:

A. Da as the a far all the leaves are a wall the although	⊠ Yes
A: Does the facility have general Health & Safety and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	□No
	Details: Company has safety procedures and contracted legal safety expert. (Bayram Karbuz)
Dr. Are the policies included in worker's	⊠ Yes
B: Are the policies included in worker's manual?	□No
	Details:
C. Are theere ency structured additions	⊠ Yes
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	□No
	Details:
D: Are visitors to the site informed on H&S and provided with personal protective equipment	⊠ Yes
	□No
	Details:
	Company has legal safety expert Bayram Karbuz Legal Safety expert.
E: Is a medical room or medical facility	⊠ Yes
provided for workers?	□No
If yes, do the room(s) meet legal requirements and is the size/number of	Details:



rooms suitable for the number of workers.	Contracted doctor is available	
	That is not required by Turkish Law according to number of employees.	
F: Is there a doctor or nurse on site or	⊠ Yes	
there is easy access to first aider/ trained medical aid	□No	
	Details:	
	Contracted doctor is available at site. Dr. Sakir Kakalicoglu	
	Yes	
G: Where facility provides worker transport - it is fit for purpose, safe and	⊠ No	
maintained and operated by competent persons e.g. buses and other vehicles	Details: Employees are free for transportation. The cost is paid by company.	
H: Secure personal storage space is	⊠ Yes	
provided for workers in their living space and is fit for purpose	□No	
	Details: That is adequate.	
I: H&S Risk assessments are conducted	⊠ Yes	
(including evaluating the arrangements for workers doing overtime e.g. driving	□No	
after a long shift) and there are controls to reduce identified risk	Details: That is adequate.	
	⊠ Yes	
J: Is the site meeting its legal obligations on environmental requirements	□No	
including required permits for use and disposal of natural resources	Please describe There is audit report available by municipality and result is acceptable.	
K: Is the site meeting its customer requirements on environmental		
standards, including the use of banned chemicals	There is not hazardous products are produced. Company has a Global GAP certificate and control for banned chemicals.	
Non-compliance:		

Audit company: TUV AUSTRIA	Report reference:	190507 Date:	25/05/2019



1. Description of non-compliance:	Objective evidence
$oxed{oxed}$ NC against ETI $oxed{oxed}$ NC against Local Law $oxed{oxed}$ NC against customer code:	observed: Site tour, documents, records etc.)
Evacuation plans in dressing rom did not include a "you are here" label for reference, and markings that show the location of fire alarm buttons, etc. This violated regulation on the introduction of measures to encourage improvements in the safety and health of workers at work, Article 8.	records ere.)
Local law and/or ETI requirement: Factory should be ensured that management adopt practices and controls to ensure that all evacuation plans have a "you are here" label for reference, and markings that show the location of each emergency exit, exit route, and the location of fire equipment such as extinguishers and hoses. Recommended corrective action:	
Factory shall provide all evacuation plans have a "you are here" label for reference, and markings that show the location of each emergency exit, exit route, and the location of fire equipment such as extinguishers and hoses.	
2. Description of non-compliance: ☐ NC against ETI ☐ NC against Local Law ☐ NC against customer code:	
There was not adequate numbers of first aiders are available at site. (Application is already done for new employees)	
Local law and/or ETI requirement:	
Company should have certified first aiders at least 5% of total number of employees. (Regulation on First Aid 29.07.2015/29429 cl 23.) Recommended corrective action:	
It is recommended company shall have certified first aiders at least 5% of total number of employees. (Regulation on First Aid 29.07.2015/29429 cl 23.)	
3. Description of non-compliance:	
$oxed{oxed}$ NC against ETI $oxed{oxed}$ NC against Local Law $oxed{oxed}$ NC against customer code:	
Drinking water report is not renewed.	
Local law and/or ETI requirement:	
Company should conduct drinking water analysing according to Regulation on Drinking Water Cl.3 (16/5/2003 and 2003/40/EC) Recommended corrective action:	
Company shall conduct drinking water analysing according to Regulation on Drinking Water Cl.3 (16/5/2003 and 2003/40/EC)	
Observation:	



Description of observation: Facility check list is not available for facility chief. Local law or ETI requirement: Hygiene and cleaning of the sites should be provided. Recommended corrective action:	Objective evidence observed: Checklist document
Facility checklist shall be provided.	

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:



4: Child Labour Shall Not Be Used

[Click here to return to NC-table]
[Click here to return to Key Information]

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Personnel files, ID, certificates, official documents etc.

Company has no employee younger than 22 years old . Working conditions are applied to law requirements.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

ID card copies and school graduation certificates of employees were available in the personnel files.

Any other comments:

A: Legal age of employment	16
B: Age of youngest worker found:	22
C: Children present on workfloor but not working at time of audit	☐ Yes ⊠ No
D: % of under 18's at this site (of total workers)	0 %
E: Workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	☐ Yes ☑ No If Y give details

Non-compliance:	
-----------------	--



Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement:		
Recommended corrective action:		
2. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:		
Local law and/or ETI requirement:		
Recommended corrective action:		
Observantie m.		
Observation:		
Description of observation:	Objective evidence observed:	
Local law or ETI requirement:		
Comments:		
Cond Evennelles absorved		
Good Examples observed:		
Description of Good Example (GE):	Objective Evidence Observed:	



5: Living Wages are Paid

[Click here to return to NC-table] [Click here to return to Key information]

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

At least, legal minimum wage was paid to the workers.

- -All employees were registered with social security insurance.
- -Workers were paid on between 1st to 5th of each month.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Personnel files, Pay slips, Wage List, Working contracts, Social Security Payments, Time records etc.

Any other comments:

Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:	
Recommended corrective action:	



2. Description of non–compliance: NC against ETI NC against Local Law code: Local law and/or ETI requirement:] NC against custo	mer		
Recommended corrective action:				
Observation:				
Description of observation:			Object observ	ive evidence
Local law or ETI requirement:			opseiv	eu.
Comments:				
Good Examples observed:				
Description of Good Example (GE):			Object Observ	ive Evidence red:
Summary Information				
Criteria	Local Law (Please state legal requirement)	Actual of Site (Record results ago	ed site ainst the	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hrs / week	45 hrs / w	eek	☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 90 days or 270 hrs / year ; 11hrs / day	90 days o hrs / year / day		☐ Yes ☑ No
D: wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)				☐ Yes ☑ No



E: overtime wage:
(Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)

Legal minimum: 50% premium / hour

Som premium / hour

Wages analysis: (Click here to return to Key Information)				
A: Were accurate records shown at the first request?	∑ Yes □ No			
B: If No , why not?				
C: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 employees			
D: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☑ No	If Yes , please give details:		
E: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	If No , please give details:		
F: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Lowest Wages found: Note: full time employees and please state hour / week / month etc.	Please indicate the breakdown of workforce per earnings: 2.020 TRL /month 2.200 TRL /month 2.500 TRL /month 2.800 TRL /month 3.000 TRL /month		
	☐ Below legal min ☑ Meet ☑ Above	% of workforce earning under min wage _64_% of workforce earning min wage 36_% of workforce earning above min wage		
G: Bonus (amount specify)	Bonus Scheme found: Note: full time employees and please state hour / week / month etc. N/A			
H: What deductions are required by law e.g. social insurance? Please state all types:	44 % from the wage. Health, retirement, social security, income tax, unemployment etc.			
I: Have these deductions been made? Please list all deductions that have/have not been made.	 ☐ Yes☐ NoIf No, please describe			



	44 % from the wage. Health, retirement, social security, income tax, unemployment etc.
J: Were appropriate records available to verify hours of work and wages?	Yes □ No
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☐ Poor record keeping ☐ Isolated incident ☐ Repeated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes □ No Details: □
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered Yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No Please specify amount/time:
If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details:
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☐ Yes ☑ No Details:
O: Are workers paid in a timely manner in line with local law?	Yes □ No No
P: Is there evidence that equal rates are being paid for equal work:	Yes □ No Details:
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other If other explain:

6:	Worki	ng Hou	ırs are	not I	Excessi	ve
	(Click	here to	return	to NC	:-table)	



(Click here to return to Key Information)

FTI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

The factory adopted finger scan attendance system to record employees' working hours. Employees work between 08:30 to 19:00 with 60 min. lunch break and 2 times 15 min. tea break from Monday to Friday. Saturday and sunday is the rest day.

Saturday and Sunday is granted as weekly rest day

Electronic data transfer system in use. Payslips are provided to all employees. Saturday and Sunday is the rest day.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:



Working time records, wage list, annual leave records, pay slips etc.				
Any other comments:				
Non-compliance:				
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)			
Local law and/or ETI requirement:				
Recommended corrective action:				
2. Description of non–compliance: NC against ETI NC against Local Law NC against customer code:				
Local law and/or ETI requirement:				
Recommended corrective action:				
Observation:				
Description of observation:	Objective evidence observed:			
Local law or ETI requirement:	observed.			
Comments:				
Good Examples observed:				
Description of Good Example (GE):	Objective Evidence Observed:			



	Please include time e	ours' analysis e.g. hour/week (ey information	c/month		
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: Electronic data trai	nsfer system is	s in use.		
B: Is sample size same as in wages section	YesNoIf N, please give details				
C: Are standard/contracted working hours defined in all contracts/employme nt agreements?	∑ Yes □ No	of workers o	e give details ir Io NOT have st mployment ag	andard hours	
D: Are there any other types of	☐ Yes ☑ No	If YES, pleas	e complete as	appropriate:	
contracts/employme nt agreements used?		0 hrs	Part time	Variable	Other
		If "Other", P	lease define:		
E. Do any standard/contracted working hours defined in contracts/employme nt agreements exceed 48 hours per week	☐ Yes ☑ No		Idetail hours, % and frequency	and types of	workers
F: Are workers provided with at least 1 day off in every 7- day-period, or 2 in 14-	Please select all applicable: 1 in 7 days 2 in 14 days No		Is this allowed Yes No	by local law?	}



day-period (where	If 'No', please explain:		
the law allows)?	Maximum number of days worked without a day off (in sample):		
	6 days in a week.		
Standard/Contracted	l Hours worked		
G: Standard working hours over 48 per week found	☐ Yes ☑ No	If yes, % of workers & frequency	
H: Any local waivers/local law or permissions which allow averaging/annualise d hours for this site?	☐ Yes ☑ No	If YES, pleas	e give details
Overtime Hours work	ed		
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours:	4 Hrs / mon 8 Hrs / mont	
J: Combined hours (standard/contracted plus= total) 60 found?	☐ Yes ☐ No		
K: Approximate percentage of total workers on highest overtime hours	_15%		
L: Is overtime voluntary?	X Yes ☐ No ☐ Conflicting Information Please detail evidence e.g. Wording of contract/employment agreement/handbook/wo interviews/refusal arrangements:		mployment agreement/handbook/worker
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	as a % of st	details of normal day overtime premium andard wages: Im according to Turkish Law.
N: Is overtime paid at a premium?	✓ Yes✓ NoIf yes, please describe % of workers & frequency:50% premium is paid for 70% of the employees monthly.		



O: ETI Code requires a prevailing standard to give greatest worker protection. If a site pays less than 125% OT premium and this is allowed under local law, are there other considerations?	No Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) Collective Bargaining agreements Other Please explain any checked boxes above e.g. detail of consolidated pay CBA or Other
Please complete the boxes where relevant. Multi select is possible.	
P: If more than 60 total hours per week and this is legally allowed, are there other considerations?	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)
Please complete the boxes where relevant. Multi select is possible.	Please explain any checked boxes above
	N/A
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes☐ No☐ If yes, please describe N/A
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☐ No N/A



7: No Discrimination is Practiced

(Click here to return to NC-table)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

As per evaluation through document review and employee interviews, there was no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Policy, interview, disciplinary practices etc.

Any other comments:

A: Gender breakdown of Management + Supervisors (Include as one combined group)	Male:100_ % Female0_ %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst	#: Engineer:- Technician : 1
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation access to training promotion termination or retirement

Professional	Develo	pment
--------------	--------	-------



A: What type of training and development are available for workers? B: Are HR decisions on e.g. promotion, training, compensation based on objective, transparent criteria?	Please give details Safety and on site work trainings ae ava Yes No If no, please give details:	ilable.
	Non-compliance:	
1. Description of non-compliance: NC against ETI NC against La code:	ocal Law NC against customer	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:		
Recommended corrective action:		
2. Description of non–compliance: NC against ETI NC against Laccode:		
Local law and/or ETI requirement:		
Recommended corrective action:		
	Observation:	
Description of observation:		Objective evidence
Local law or ETI requirement:		observed:



Comments:	
Good Examples observed:	
Description of Good Example (GE):	Objective Evidence Observed:



8: Regular Employment Is Provided

(Click here to return to NC-table)
(Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Employment contracts were done for all the workers. Contracts were in accordance with law and one copy was provided to employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

renewal/expiry date where appropriate):
Details:
Contracts, application forms, etc.
Any other comments:

Non-compliance:



Description of non-compliance: NC against ETI NC against Code:	inst Local Law 🔲 NC against customer	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement:			
Recommended corrective action:			
2. Description of non-compliance: NC against ETI NC against code:	inst Local Law 🔲 NC against customer		
Local law and/or ETI requirement:			
Recommended corrective action:			
	Observation:		
Description of observation:		Objective evidence observed:	
Local law or ETI requirement:			
Comments:			
Good Examples observed:			
Description of Good Example (GE):		Objective Evidence Observed:	
Responsible Recruitment			
All Workers			
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 ☐ Terms & Conditions presented ☐ Understood by workers ☐ Same as actual conditions If any are unchecked, please describe finding 	a and specific	
23 3 33 33 33 33 33 33 33 33 33 33 33 33 33 33 33 33 3	category(ies) of workers affected:	, <u></u> 3, 3, 3, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	



B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No If Yes Please describe details and specific category (ies) of workers affected
C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other
C: If any checked, give details:	

Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national and where they do not intend to remain permanently or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity				
A: Type of work undertaken by migrant workers:	N/A			
B: Migrant worker recruitment	Total number of (in country recruitment agencies) used: Total number of (outside of local country) recruitment agencies used			
C: Migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and evidence of transaction is supplied by the facility to the worker.	Yes No Please describe finding:	Observations		
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal	Yes No If Yes number and exam	mple of roles		



1	
workers)	
Workers)	

NON-EMPLOYEE WORKERS

N/A	
Recruitment Fees:	
	☐ Yes ☐ No ☐ Recruitment / hiring fees ☐ Service fees ☐ Application costs ☐ Recommendation fees ☐ Placement fees ☐ Administrative, overhead or processing fees ☐ Skills tests ☐ Certifications ☐ Medical screenings ☐ Passports (ID)'s
	Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other
C: If any checked, give details:	

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	And names if available:	
B: Were agency workers' age/pay/hours included within scope of this audit	☐ Yes ☐ No	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No	
D: Is there a legal contract / agreement with all agencies?	☐ Yes ☐ No	



	Details
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No Please describe:
	Contractors: erally individuals who supply several workers to a site. Usually the contractors e workers are paid by the contractor. Common terms include, gang bosses, labor provider,
A: Any contractors on site?	Yes No Please describe finding: If Y, how many contractors are present
B: If Yes , how many workers supplied be contractors	ру
C: Do all contractor workers understar their terms of employment?	Yes No Please describe finding:
D: If Yes , please give evidence for contractor workers being paid per law	<i>y</i> :



8A: Sub-Contracting and Homeworking:

8A: Sub-Contracting and Homeworking

(Click here to return to NC-table)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworkina:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Company has no subcontractors.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Process Subcontracted			
Name of factory			
Address			
Process Subcontracted	Process 3	Process 4	
Name of factory			
Address			
Process Subcontracted	Process 5	Process 6	
Name of factory			
Address			

No	n-c	٥m	nli	an	ce
110	11-c	VIII	MII.	ull	して



1. Description of non–compliance: NC against ETI/Additional Element NC against customer code:	s NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI /Additional Elem	ents requirement:			
Recommended corrective action:				
2. Description of non-compliance: NC against ETI/Additional Element NC against customer code:	s NC against Local Law			
Local law and/or ETI requirement:				
Recommended corrective action:				
Observation:				
Description of observation:		Objective evidence observed:		
Local law or ETI/Additional elements r	observed:			
Comments:				
	Good Examples observed:			
Description of Good Example (GE):		Objective Evidence Observed:		
Summary of sub-contracting – if applicable Not Applicable please				
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work hours or undeclared subcontracting	☐ Yes ☐ No Please describe:			



B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No If Yes , summarise detail	s:	
C: Number of sub- contractors/agents used			
D: Is there a site policy on sub- contracting?	☐ Yes ☐ No If Yes , summarise details:		
E: What checks are in place to ensure no child labour is being used and work is safe?			
Summary of homeworking – if applicable Not Applicable please			
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No If Yes , summarise detail	s:	
B: Number of homeworkers	Male:	Female:	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		
D: If through agents, number of agents			
E: Is there a site policy on homeworking?	Yes No		
F: How does site ensure worker hours and pay meet local laws for homeworkers?			
G: What processes are carried out by homeworkers?			
H: Do any contracts exist for homeworkers	☐ Yes ☐ No		
	Please give details:		
I: Are full records of homeworkers available at the site?	Yes No		



9: No Harsh or Inhumane Treatment is Allowed

(Click here to return to NC-table)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	 Yes No Please describe: There is contact numbers available for complaint.
B: If Yes , are workers aware of these channels and have access? Please give details.	They can contact with worker representative and customer representative. Also with local authorities.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Comment box is available.
D: Is there a grievance mechanism is place for:	₩Orkers Communities Suppliers Other Details: Workers can use suggestion boxes and hotlines.
E: Are there any open disputes?	☐ Yes ☐ No If yes, please give details
F: Does grievance mechanism meet with UNGP requirement of e.g. (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)?	Yes No If no, please give details
G: Does the site \ encourage its business partners (e.g., suppliers) provide individuals and communities with access to effective grievance mechanisms (e.g., help lines or whistle blowing mechanism	☐ Yes ☐ No If No Please give details



H: Is there a published and transparent disciplinary procedure	∑ Yes ☐ No If No please explain	
I: If yes, are workers aware of these the disciplinary procedure	∑ Yes ☐ No If no please give details	
J: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)	☐ Yes ☑ No If Yes please give details	
Current Systems and Evidence Examined To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.		
Current systems: There is not evidence found during the audit.		
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):		
Details: Discipline procedure and written working rules are available.		
Any other comments:		
	Non–compliance:	
1. Description of non-compliance: NC against ETI NC against Loc code:	cal Law NC against customer	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:		
Recommended corrective action:		



2. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:		
Local law and/or ETI requirement:		
Recommended corrective action:		
Observation:		
Description of observation:	Objective evidence observed:	
Local law or ETI requirement:		
Comments:		
Good Examples observed:		
Description of Good Example (GE):	Objective Evidence Observed:	



10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.		
Current systems:		
All workers were Turkish citizen with a right to w	ork anywhere in the country. No migrant w	orkers were employed.
Evidence examined – to support system des renewal/expiry date where appropriate):	cription (Documents examined & relev	ant comments. Include
Details: Contracts, interview, payment records and social	Il security records for workers	
Any other comments:		
	Non-compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	□ NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI /Additional Elements re	quirement:	ada priere nemocis,
Recommended corrective action:		
2. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: Local law and/or ETI/Additional Elements rec	□ NC against Local	



Recommended corrective action:		
Observation:		
Description of observation: Local law or ETI/Additional Elements requirement: Comments:	Objective evidence observed:	
Cood arrangles absenced		
Good examples observed: Description of Good Example (GE):	Objective Evidence Observed:	



10. Other issue areas 10B2: Environment 2–Pillar

(Click here to return to NC-table)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

All wastes were disposed according to legal requirements. Company does not produce hazardous wastes. No 23822202 Date 20/05/2015 Environmental impacts exclusion letter issued by ministry of Environment. Air Condition in use for heating.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details

Business licence and environmental permission from ministry of environment.

Any other comments:

	Non–compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	□ NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI /Additional Elements req	juirement:	
Recommended corrective action:		
2. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	□ NC against Local	



Local law and/or ETI/Additional Elements requirement:		
Recommended corrective action:		
Observation:		
Description of observation:	Objective evidence observed:	
Local law or ETI/additional elements requirement:	00301704.	
Comments:		
Good examples observed:		
Description of Good Example (GE):	Objective Evidence Observed:	



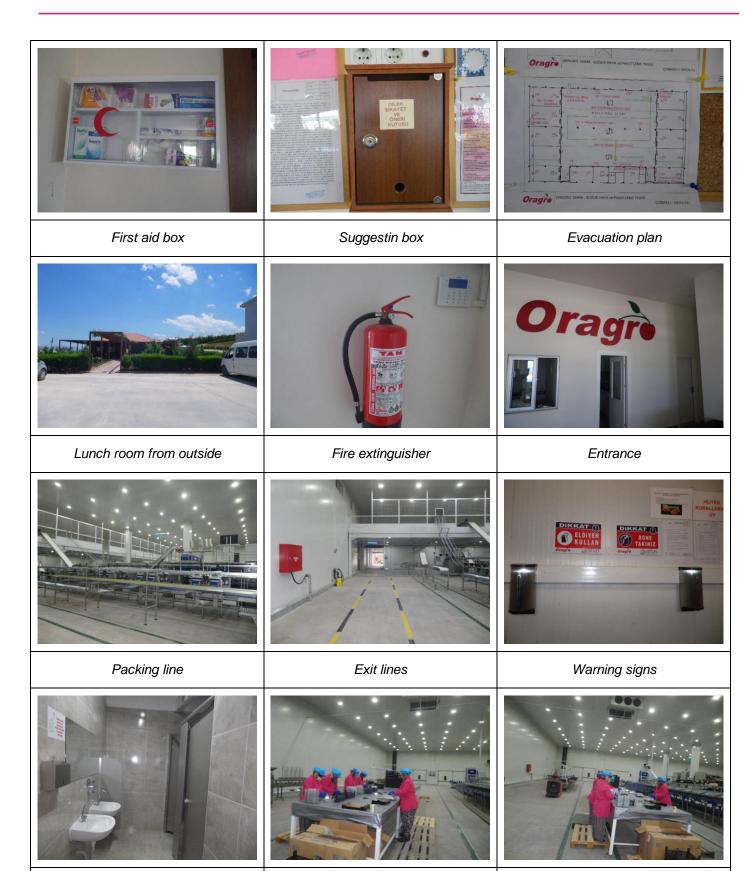
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- 4) Choose a percentage figure to resize the image: to avoid distortion, choose the same percentage for horizontal and vertical stretch. Click OK.
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Packing

Toilet

Packing









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http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d